



Meals on Wheels
Eurobodalla

VOLUNTEER WORKER NEWSLETTER DECEMBER 2017

As the year draws to a close may I, on behalf of the President and Board, and our staff, take this opportunity to wish you well for Christmas and for a great year in 2018. Are you, like me, wondering where the years since 2000 have gone?

It is hard to believe that Christmas is here again and that a new year is about to start. However, it is a wonderful time for family and friends to be together. If you are travelling to visit family and friends, please do so with great care.

There are many of our clients who will not see family or friends over this holiday period. The last delivery happens during the week beginning 18th December and this may be the last time some of our clients will see people for 2017, until your return next year. Please wish them well and let them know we hope that their Christmas meal is enjoyable. We will be delivering to our clients a Christmas card, done by the students from St Mary's School in Moruya, a calendar and a pen. We hope these will bring a smile - especially the cards which are just delightful.

I want to note that December 5th is International Volunteers Day and thank all of you for your time and efforts over year. You are the 'lifeblood' of the organisation, and we are most grateful for your efforts.



THE MANAGERS MEMO



Thank you for the positive assistance you have given over the last month. I am delighted that our shirts are being worn with pride whilst also providing you with protection as well as advertising our organisation.

I have also been excited by the positive attitude and smiles I have seen when I have been out and about. Many of these have been from volunteers, but the ones given by the clients as I have delivered to them, or when they have called into the office, have been wonderful to experience. It is great to know that your efforts are appreciated. In fact, one of clients rang and asked why he was not paying you to deliver his meals as you offered him such a wonderful service.

FUNDRAISING AND FUN RAISING

Yes, fundraising is important and we need to think of some ideas. But so is **Fun raising**.....

I know that you do not wish to be at Meals on Wheels every day, but there are times when we can have some **fun**. Doing something different, even silly, can bring us great joy. At the office there is a Notice board for listing ideas for Fund raising and for **fun raising**. If you have any thoughts on either, please let me know and I shall include them on the Board. It is great from time to time to 'let our hair down' and have some **fun** together. This maybe once or twice a year, but a good laugh together could be just what we need.

BOARD NEWS

The new Board has met this month. It was great to see them coming to terms with the organisation and all of them had their eyes on the future. As our Strategic Direction is finalised, and as our preparation for Quality Assurance is developed, the Board has a great deal on their Agenda.

The Board is keen to make sure we are promoting ourselves as a service to the community. They have seen the planned signwriting to go on the bus over the holiday

**More
than just
a meal**

period and have approved the work. This will be completed by January 12th, along with other repairs and upgrades.

MEALS NEWS

The Christmas Menu has been delivered and we are getting orders back. The menu offers Barramundi or Turkey as the main, and Plum pudding, Trifle or a Chocolate Lava pudding as the dessert choices.



We will deliver in Christmas week but then not again until January 3rd. The Roster has been sent to everyone and if there are matters of concern please raise these with Bethany.

We would ask everyone to ensure the float is checked before you leave and when you get back. It is your responsibility to make sure that it is correct, that receipts have been issued and that everything balances when the float is handed back. Please also look carefully at any cheques which you receive in relation to date and signatures being put on them.

OUT & ABOUT NEWS

We are pleased to welcome Rosie Alivio to the staff at Out and About. Rosie is well known and brings a wonderful gentle nature to the care of our clients. Rosie will be our casual when staff are on leave or sick.

Over January she will fill in for Keith who will be on leave, welcoming his family from Ireland. We wish them a wonderful stay in our beautiful part of the world.

MARKETING OURSELVES-SELF PROMOTION!!

Have you seen us in the papers?

Over the last month we have been in the local papers with articles about the change of management and our Food Panel. These have received a number of comments from people in the community, including to a Board member saying "I didn't know you existed!". This highlights the need for us to continue to sell ourselves.

We have also been adding things to our website and to our Facebook page. This latter one has drawn many 'hits' and 'likes' from people. Have you looked at either of these? Your comments are welcomed.

I wish to thank all of those who have taken up the call to wear our shirts when out and about. Please continue to show your pride of what you do by wearing our shirts and name tags when delivering or packing.

REMINDER!

Feedback is important for your safety and for the safety of other volunteers. Please let us know if we have to tell others about a problem they may face when entering a property. Please let us know if you have a concern about a client as we want to do the very best for them.

FURTHER VOLUNTEERING OPPORTUNITIES FOR YOU OR YOUR FRIENDS

We are always on the lookout for further assistance.

We need to continue to welcome new volunteers into all parts of our organisation. Over the last month we have been delighted with the number of Volunteer Information packs we have sent out, as well as holding inductions for 10 new volunteers. But if you know of friends who have some time, we would be able to find a role for them. Please ask them to contact us.

Your WHS Rep: Les Carter

Contact on 44723632 or 0491441968 or email proteaplace6@gmail.com

Don't delay in reporting incidents, hazards, injury to people and damage to property immediately.

Please support these sponsors who have greatly assisted us

St Mary's Catholic School (Moruya) students,
Escape Travel, Merinda Cruises, Bunnings, Brad McLean Photography,
Club Narooma, Moruya Golf Club, Moruya Jockey Club.
These Clubs supported us when we purchased our bus
Club Narooma, Soldiers Club, Catalina Club.
We thank them all for their continued support.



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